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7
8 UNITED STATES DISTRICT COURT
9 NORTHERN DISTRICT OF CALIFORNIA
10 SAN FRANCISCO DIVISION
11

12 IN RE: UBER TECHNOLOGIES, INC.,
13 PASSENGER SEXUAL ASSAULT
LITIGATION

Case 3:23-md-03084-CRB

MDL No. 3084

Honorable Charles R. Breyer

JURY TRIAL DEMANDED

REDACTED

14
15
16 This Document Relates to:

17 *J.E. v. Uber Technologies, Inc., et al.*,
18 No. 3:24-cv-03335
19

20 **AMENDED BELLWETHER COMPLAINT AND DEMAND FOR JURY TRIAL**

21 Under PTO 21 (ECF 1950), Plaintiff files this Amended Bellwether Complaint against the
22 Defendants named below. Plaintiff incorporates the allegations set out in the Master Long-Form
23 Complaint filed at ECF 269 in *In re: Uber Technologies, Inc., Passenger Sexual Assault*
24 *Litigation*, No. 23-md-3084 (N.D. Cal.).
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I. DESIGNATED FORUM¹

1. Identify the Federal District Court in which the Plaintiff would have filed in the absence of direct filing: Northern District of California.

II. IDENTIFICATION OF PARTIES

A. PLAINTIFF

2. *Injured Plaintiff*: Name of the individual sexually assaulted, battered, harassed, and/or otherwise attacked by an Uber driver with whom they were paired while using the Uber platform: J.E.

3. At the time of the filing of this Amended Bellwether Complaint, Plaintiff resides at: Tory, Oakland County, Michigan

B. DEFENDANT(S)

4. Plaintiff names the following Defendants in this action.

☒ UBER TECHNOLOGIES, INC.;²

☒ RASIER, LLC;³

☒ RASIER-CA, LLC.⁴

C. RIDE INFORMATION

5. Plaintiff was sexually assaulted, harassed, battered, and/or otherwise attacked by an Uber driver in connection with an Uber ride in Macomb County, Michigan on December 7, 2022.

6. Plaintiff was the owner of the Uber account used to request the relevant ride.

7. Plaintiff requested an Uber ride to take her to work.

8. The driver's name was [REDACTED].

9. During the ride, Mr. [REDACTED] started asking inappropriate questions, including asking whether Plaintiff had a boyfriend and whether a boyfriend lived with her.

¹ See PTO No. 6, at II(C) (ECF 177).

² Delaware corporation with a principal place of business in California.

³ Delaware corporation with a principal place of business in California.

⁴ Delaware corporation with a principal place of business in California.

1 10. Soon after, the driver reached back, touched Plaintiff's knee and leg, and started
2 asking sexual questions.

3 11. When the car arrived at Plaintiff's destination, the driver got out of the vehicle and
4 sat with Plaintiff in the back seat.

5 12. The driver started kissing Plaintiff and forced her hand down his pants to touch his
6 penis.

7 13. The driver put his hands inside Plaintiff's shirt and touched her breast.

8 14. Plaintiff got out of the car and ran away.

9 [REDACTED]

10 [REDACTED]

11 [REDACTED]

12 [REDACTED]

13 [REDACTED]

14 [REDACTED]

15 [REDACTED]

16 [REDACTED]

17 [REDACTED]

18 [REDACTED]

19 [REDACTED]

20 [REDACTED]

21 [REDACTED]

22 [REDACTED]

23 [REDACTED]

24 [REDACTED]

25 [REDACTED]

26 [REDACTED]

27 [REDACTED]

28 [REDACTED]

17. The conduct described in the Master Long-Form Complaint and herein was a substantial factor in causing Plaintiff to suffer economic and non-economic harm.

III. CAUSES OF ACTION ASSERTED

18. The following Causes of Action asserted in the Master Long-Form Complaint, including all allegations in support, are adopted in this Amended Bellwether Complaint by reference:

Check if Applicable	Cause of Action Number	Cause of Action
<input checked="" type="checkbox"/>	I	CLAIM B - NEGLIGENCE (excluding entrustment theory)
<input checked="" type="checkbox"/>	II	CLAIM C - FRAUD AND MISREPRESENTATION
<input type="checkbox"/>	III	CLAIM E - COMMON CARRIER'S NON-DELEGABLE DUTY TO PROVIDE SAFE TRANSPORTATION
<input type="checkbox"/>	VI	CLAIM G.1 - VICARIOUS LIABILITY– EMPLOYEE
<input type="checkbox"/>	VI	CLAIM G.2 - VICARIOUS LIABILITY– APPARENT AGENCY
<input type="checkbox"/>	VII	CLAIM G.3 - VICARIOUS LIABILITY–RATIFICATION
<input checked="" type="checkbox"/>	VIII	CLAIM H - STRICT PRODUCTS LIABILITY – DESIGN DEFECT
<input type="checkbox"/>	IX	CLAIM H - STRICT PRODUCTS LIABILITY – FAILURE TO WARN
<input checked="" type="checkbox"/>	X	CLAIM H - STRICT PRODUCTS LIABILITY – PRODUCTS LIABILITY ACTS [Alternate Michigan-specific common law claims]

IV. ADDITIONAL ALLEGATIONS IN SUPPORT OF FRAUD AND MISREPRESENTATION CLAIM

19. While Plaintiff does not have a specific memory of reviewing information about Mr. [REDACTED], she used the Uber App to help her identify the correct vehicle when it arrived.

20. As standard practice, Uber communicates to each passenger information about the driver, including his identity, his picture, and his “star rating.”

21. The App makes it exceedingly difficult to order an Uber, identify the vehicle, and enter the car without seeing these standard messages Uber conveys through the App to every passenger.

22. If a passenger ordered a ride, and then never again looked at the App, she would have no way of knowing when a driver was selected, when the driver would arrive, or what car he was driving.

23. In fact, the App prompts passengers to look at the App after they order the ride, including specifically the messages regarding the driver, by sending notifications when a driver is selected, when the driver is nearby, and when the driver has arrived.

24. Thus, when Plaintiff was using the Uber app to identify the correct vehicle on December 7, 2022, she would have necessarily seen information Uber communicated about the driver.

25. In communicating to Plaintiff about the driver, Uber did not disclose [REDACTED] [REDACTED] described above.

26. The concealed information was in Uber's possession and not otherwise available to Plaintiff.

27. Uber's failure to disclose [REDACTED] made the information it conveyed about the driver materially incomplete.

28. Had Plaintiff known about the [REDACTED], she would not have taken the Uber ride.

V. ADDITIONAL ALLEGATIONS IN SUPPORT OF PRODUCTS LIABILITY CLAIMS

A. Michigan-Specific Claims

29. **Breach of Implied Warranty.** The Uber App was not reasonably fit for the use or purpose anticipated or reasonably foreseeable by defendants. The App left Defendants' control in a defective condition, that is, the App was defective at the time it was made available to users or consumers in various app stores.

1 30. The Uber app was not reasonably fit for the use or purpose anticipated or
2 reasonably foreseeable by Defendants at the time it left Defendants' control.

3 31. **Negligent Design Defect.** Defendants had a duty to use reasonable care in
4 designing the App so as to eliminate unreasonable risks of harm or injury that were reasonably
5 foreseeable. Defendants knew, or reasonably should have known, of the App's propensity for
6 harm due to the risk of sexual misconduct or assault faced by users, including Plaintiff,
7 interacting with the App, as designed. App users were at risk of sexual misconduct or assault
8 when using the Uber App and these risks were the result of design choices made by Defendants.
9 The risk of sexual assault or misconduct to users of the App was foreseeable and existed at all
10 relevant times when the App was available in the stream of commerce. The foreseeable risk of
11 sexual misconduct or assault to users interacting with the App could have been reduced or
12 avoided by the adoption of reasonable alternative designs, such as those described *infra*.

13 **B. Product Defects**

14 32. **Gender Matching.** The Uber App was in a defective condition unreasonably
15 dangerous to users or consumers, including Plaintiff, because the Uber app was designed with an
16 algorithm that matched female passengers with male drivers and had no modification to allow
17 female passengers the option to be matched only with female drivers.

18 33. Uber tracks the rates of sexual misconduct and assault committed by its drivers
19 against its passengers and collects data on the gender of the driver and passenger involved in
20 those incidents. At all relevant times, [REDACTED]

21 [REDACTED]
22 [REDACTED] The risk of sexual assault associated with such pairings,
23 while known to Uber based on its internal data collection and analysis, was beyond that
24 contemplated by the ordinary user or consumer.

25 34. Uber could have, but did not, modify its matching algorithm on the backend to
26 give female passengers the option to select female drivers. Such a modification is feasible
27 because Uber has made such modifications in markets outside of the United States, such as Saudi
28 Arabia. Uber has not modified the code of the matching algorithm on the backend for the version

1 of the Uber App available in the United States market to allow for female Uber passengers,
2 including Plaintiff, to choose gender-matched rides.

3 35. Uber knew that a gender-matching option would have prevented assaults like the
4 one suffered by Plaintiff.

5 36. Had a gender-matching functionality been available, Plaintiff would have toggled
6 it on for the ride in question.

7 37. Use of the gender-matching option would have prevented her assault by her male
8 driver because Plaintiff never would have been in the car with this driver had a gender matching
9 functionality been toggled on and would, instead, have been paired with an entirely different
10 person.

11 38. **App-Based Ride Recording.** The Uber App was defective in its design because it
12 could have been, but was not, designed to trigger automatic video recording of rides and the time
13 period immediately around them, whether through using the camera already installed on a
14 driver's cell phone during Uber trips, or through an external device linked to the App.

15 39. The presence of cameras serves a deterrent function that significantly reduces and
16 prevents sexual assault and misconduct. Even the potential for a ride to be recorded serves a
17 deterrent function that significantly reduces and prevents sexual assault and misconduct.

18 40. Uber is aware that the presence of cameras serves as a deterrent function that can
19 and does significantly reduce sexual assault and sexual misconduct and, to that end, has explored
20 the use of recording functionalities for the Uber App. But these recording functionalities (even if
21 they were available during Plaintiffs' ride) are inadequately designed to address sexual assault or
22 sexual misconduct committed by drivers against passengers.

23 41. For example, Uber developers modified the code of the Uber App on the back end
24 to allow in-app video recording by the driver. That is, when toggled on by the driver, this
25 functionality allowed drivers to record internal footage of Uber trips using their phone's camera
26 as a dash camera.

27 42. In addition to making the feature optional, rather than automatic, Uber coded its
28 in-app video recording functionality so that all recordings are encrypted in the Uber App and

1 locally stored on the driver's cell phone, meaning that recordings cannot be obtained by Uber, law
2 enforcement, or any third party without the express authorization of the driver.

3 43. The result is that in-app video recording does not have any deterrent effect on
4 sexual assault or sexual misconduct by drivers against passengers because drivers exercise
5 absolute control over whether recording happens, and because drivers know that, even if the
6 technology is on, third parties cannot access the recordings.

7 44. Had the Uber App included automatic video monitoring of rides, by definition that
8 feature would have been engaged on Plaintiff's ride.

9 45. Automatic video monitoring would have deterred the driver from assaulting
10 Plaintiff.

11 **WHEREFORE**, Plaintiff prays for relief and judgment against Defendants for economic
12 and non-economic compensatory and punitive and exemplary damages, together with interest,
13 costs of suit, attorneys' fees, and all such other relief as the Court deems proper. At this time,
14 Plaintiff does not seek injunctive relief, but reserves all rights to later seek such relief as
15 appropriate under Fed. R. Civ. P. 15(b)(2) and Fed. R. Civ. P. 54(c).

16 **JURY DEMAND**

17 Plaintiff demands a trial by jury as to all claims in this action.

18 Dated: March 14, 2025

19 /s/ D. Douglas Grubbs
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FILER'S ATTESTATION

I am the ECF User whose ID and password are being used to file this document. In compliance with Civil Local Rule 5-1(i)(3), I attest that the signatory above has concurred in this filing.

Dated: March 14, 2025

By: /s/ Annie M. Wanless
Annie M. Wanless